IOWA HEALTH ADVANTAGE

Notice of Availability of Electronic Materials

American Health Plan of Iowa, Inc. welcomes you to Iowa Health Advantage (HMO I-SNP) as your new Medicare Advantage plan. The enclosed documents provide important information about your benefits and coverage.

Member Services is available to answer any questions you may have about the enclosed information. You may call Member Services toll free at 1-866-327-0523 (TTY/TDD users call 1-833-312-0046) or visit our website at IowaHealthAdvantage.com. Member Services hours of operation are 8:00 A.M. to 8:00 P.M., seven days a week, October 1 through March 31; 8:00 A.M. to 8:00 P.M., Monday to Friday, April 1 through September 30.

As a member of Iowa Health Advantage (HMO I-SNP), you are entitled to receive the Evidence of Coverage, a list of all network providers (Provider Directory), network pharmacies (Pharmacy Directory) and a list of covered drugs (Formulary). The Evidence of Coverage, Provider Directory, Pharmacy Directory and Formulary can be accessed electronically on our website as of October 15th at: IowaHealthAdvantage.com.

Member Services is available if you have questions about covered medical items or services, questions about covered drugs, need help finding a network provider or network pharmacy. Please call Member Services at the number provided above or visit IowaHealthAdvantage.com to access your Evidence of Coverage or the online searchable Provider Directory, searchable Pharmacy Directory and Formulary.

You may ask us to send you the Evidence of Coverage, Provider Directory, Pharmacy Directory or Formulary by calling Member Services at the number provided above or by sending an email to: memberservices@amhealthplans.com.

Please allow three (3) business days for mailing of the Evidence of Coverage, Provider Directory, Pharmacy Directory and/or Formulary. Thank you for choosing Iowa Health Advantage. We value your membership and look forward to serving you.

Thank you,

Iowa Health Advantage